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No Show & Cancellation Policy

To ensure timely, accessible care for all patients, The Remedy Mental Health has the following expectations regarding missed or cancelled appointments. Please review this policy carefully and sign at the bottom to acknowledge your understanding.

Appointment Expectations

- Appointments must be cancelled at least 24 hours before the scheduled time.
- You may cancel by calling the clinic or leaving a voicemail at any time.
- Arriving late may result in not being seen if the provider is no longer able to accommodate the appointment.

Repeated Missed Appointments

A No-Show occurs when you do not attend your appointment and do not provide any notice prior to the appointment time. No-shows limit access for other patients who may be waiting for care.

The Remedy tracks no-shows on a lifetime basis. If a patient reaches five no-shows at any point in time, scheduling restrictions or discontinuation of services may occur.

New Patients: New patients who miss three intake appointments without adequate notice may become ineligible for future scheduling.

Patient Acknowledgment

I have read and understand The Remedy Mental Health No-Show & Cancellation Policy. I understand that repeated missed appointments without adequate notice may result in limits to future scheduling or termination of services.

Patient Name (Print): _____

Patient/ Guardian Signature: _____

Relationship to Patient (if not the patient) _____

Date: _____